WVNET IN THE NEW YEAR



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From the Director...

As we start looking forward to a new year at WVNET, we are excited about several opportunities. First, we will soon have 13 customers using WVNET for their Blackboard hosting site. In addition to having Dr. Mary Stewart and Dr. Roxann Humbert working with Sam Lay to support our schools, we have just hired a very talented systems engineer, Jonathan Lynch.

Next, we are in the process of installing our first GENI Rack from Cisco and working with RENCI at Duke University to get it certified so we can join it to the GENI network of researchers. GENI stands for General Environment for Network Innovation. It is supported by the National Science Foundation to ensure that America, which created the Internet, maintains its status as a world leader in networking.

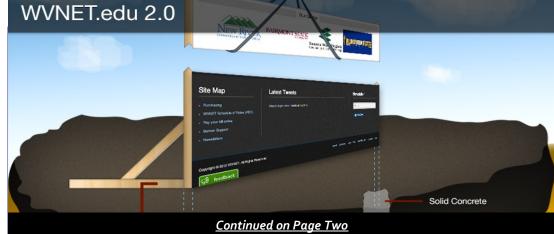
Finally, WVNET has a bright-line path to follow to build its new office space and data center. This has been over 30 years in the planning, so you can see it's time to finally do it.

So, I don't know who this young woman is, but I know exactly how she feels!



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WVNET Help Desk Road Trip — Booker Walton and Kim Jenkins (WVNET help desk staff members) recently visited with the West Virginia Office of Technology's Call Center. WVNET provides after hours support for WVOT and this was a great opportunity to meet the staff and see how their call center works during normal business hours. Pictured are Jennifer Harmon (left foreground) and Jody Brown (right foreground). Booker and Kim (left and right background) talked with Debra "Sue" Lore and Tim Pauley about ways WVNET can streamline its support and to learn

how the WVNET operations staff can do more to provide additional after hours services to WV state agencies. Kim and Booker also visited with some of the OT staff and watched them handle incoming calls. Lots of questions were asked so that WVNET can become more familiar with their procedures and to try and replicate as best we can. It was a great trip and the WVNET operations staff is excited about the continued partnership with the WVOT for many years to come.

WVNET.edu2.0 — We are very excited to announce that the new WVNET Website is up and running! Over the past 6 months, the Media Services Department has been developing and testing to make this design and infrastructure as stable and robust as possible. This is just



version 2.0, so keep a look out for many more exciting updates as we take our website into the bleeding edge of cyber space. Also, make sure you follow us on Facebook and Twitter to receive the most recent updates on what is happening at WVNET.



WVNET Director Dan O'Hanlon was quoted in the 2012 Quilt Actions and Accomplishments—A Board Brief (page 4) dated December 12, 2012. You may read about it here:

http://www.thequilt.net/images/stories/ attachments/2012quiltactivitiesandaccomplishments_p.pdf

The Quilt, the national coalition of advanced regional networks for research and education, welcomed new members NJEDge and West Virginia Network (WVNET) in July 2012. NJEDge and WVNET joined 29 other regional and state networks from around the country participating in the Quilt.

Retirement News — Longtime WVNET employee, coworker and friend Greg DeVall retired effective January 2, 2013. While we were sad to see Greg go, we are happy for him and wish Greg everything that is wonderful in his retirement years!! Pictured is WVNET Director Dan O'Hanlon (*at right*) presenting Greg (at *left*) with a commemorative plaque.

