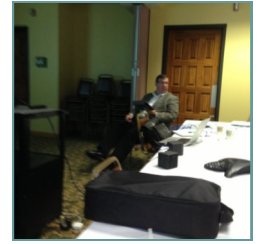# NETWORKING 101

WEST VIRGINIA NETWORK (WVNET)

WVVLN/IT FORUM HOLDS SPRING MEETING

The WVVLN/ITForum held their Spring Meeting May 23-24, 2013 at the Days Inn Conference Center in Flatwoods, West Virginia. Twenty-three representatives from the community and technical colleges and four-year colleges and universities attended the meeting.

Dave Mockenstern, Bb

During the meeting, the group had vendor presentations from Blackboard Learn, Blackboard Collaborate, Kryterion and Student Authentication and Proctoring Software, and Apple products. In addition, Steve Meadows and Shani Salifu from Concord gave a presentation on Adobe Connect; Crystal Stewart from Marshall University gave a presentation on Lynda.com; Monica Brooks from Marshall University gave a presentation on Camtasia Relay, and Sherri Ritter from Kanawha Valley Community and Technical College and Laura Little from Bridgemont Community and Technical College gave a joint presentation: "The Big Bloom Theory: Web 2.0 Edition."

Three working groups have been established for next year. They include:

⟹ *Content Sharing and Knowledge Base*
   Chair – Annaliza Marks, Glenville
   Members – Dave Ayersman, New River CTC; Laura Little, Bridgemont CTC; Ralph Payne, New River CTC; and Tim Owens, Southern WV CTC

⟹ *Copyright – Instructional Design – Online and IVN*
   Chair – Paula Kaplan
   Members – Audrey Biggs, Bluefield; Kim Patterson, WV Northern CTC; Cindy Hart, WVU; Shani Salifu, Concord

⟹ *Proctoring and Authentication*
   Chair – Audrey Biggs, Bluefield
   Members – Lora Kosa, New River CTC; Sherri Ritter, Kanawha Valley CTC; Roxann Humbert, HEPC; Crystal Stewart, MU

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To support the work of the groups, funding is currently being sought for a Kryterion Student Authentication Pilot for the 2013-2014 academic year as well as for a statewide Camtasia Relay server. The Camtasia Relay server will be used to:

⟹ *Create a repository of on-demand online training for all faculty in WV higher education institutions.*

⟹ *Increase the use of lecture capture in online and hybrid courses.*

⟹ *Create a repository of on-demand videos for staff who support online teaching faculty in WV higher education institutions.*

At the Business Meeting, the group elected Dr. David Ayersman from New River Community and Technical College as the new Chair, and Dr. Roxann Humbert, Statewide Director of Higher Education eLearning, as the new co-chair.

At the conclusion of the meeting, Audrey Biggs presented outgoing Chair Dr. Roxann Humbert with a resolution signed by the group.

COLLEGES AND UNIVERSITIES CONTINUE TO FOCUS

ON QUALITY OF ONLINE COURSES

Dr. Roxann Humbert

Heightened accreditation requirements for online course quality and recently implemented U.S. Department of Education distance education mandates have highlighted the need for a formal approval process for online courses and program reviews for online courses offered in West Virginia. The Southern Regional Education Board (SREB), of which West Virginia is a member, is currently working on an online course delivery reciprocity agreement between its sixteen member states. Currently, over 250 courses, sixteen programs, and two certificates are listed on the Southern Regional Electronic Campus as offered by West Virginia colleges and universities. However, to be included in this proposed reciprocal approval process, each participating state must have in place a formal process for reviewing online courses and programs. In January 2012, West Virginia entered into a statewide contract with Quality Matters. Quality Matters is a faculty-centered, peer review process that is designed to certify the quality of online and blended courses. Quality Matters is a leader in quality assurance for online education and has received national recognition for its peer-based approach and continuous improvement in online education and student learning. Schools participating in the program include Blue Ridge CTC, Bluefield State, Bridgemont CTC, Concord, Eastern WV CTC, Fairmont State, Kanawha Valley CTC, Marshall, New River CTC, Pierpont CTC, Southern WV CTC, West Liberty, WV Northern CTC, West Virginia State, West Virginia University (including the Institute of Technology), and WVU Parkersburg.

As part of the implementation plan, Dr. Roxann Humbert was trained as an online and f2f facilitator of the "Applying the Quality Matters Rubric" workshop. To date, almost 700 faculty and support staff have completed the "Applying the Quality Matters Rubric" training. *Having our own statewide trainer train the faculty has resulted in a savings of over $90,000.* Eighty-two of those faculty members have been trained to be peer reviewers and two faculty members have received master reviewer status. *An additional $12,500 in savings for that training has resulted through the statewide subscription paid for by WVNET.*

Currently, procedures are being put in place to begin reviewing all online courses that will be submitted to the SREB and the WVROCKS portal starting in the Spring of 2014. *By coordinating and having West Virginia faculty who are trained as peer reviewers do the reviewing, there will be a savings of $650 per course.*

West Virginia
Statewide Technology Conference

Mark your calendars and join us for this year's WV Statewide Technology Conference 2013 (WVSTC 2013) beginning on July 30, 2013 at 1:00 p.m. and ending on August 1, 2013 at 3:00 p.m. at The Waterfront Place Hotel and Morgantown Event Center in Morgantown, West Virginia. The theme of this year's return to a face-to-face conference is *"Using Technology to Make Learning Personal"*. The goal of the conference is to foster partnerships between educators by sharing knowledge about the latest advances in educational technology. We are anticipating over 600 attendees mostly from K12 with a mix from higher education and various state agencies. Participants may choose from a varied selection of 150 or more concurrent sessions and pre-conference sessions. Look forward to spending time with a variety of vendors showcasing the latest in their product offerings. View the tentative schedule and register for the conference at https://conference.wvnet.edu in order to get the attendee registration fee of $130.00 (before July 8). Join us this year for an intriguing evening of good food and fun as we try to solve a murder mystery that unfolds throughout the meal. The fee is nominal, the fun phenomenal!! We happily accommodate dietary restrictions and special needs that require assistance, no worries. We look forward to seeing you there!!

From the Director…

What a busy time this has been at WVNET! The end of the school year is always hectic, but this year has also had several transitions that have made the summer a challenge. Our wonderful Intern, Bridgette Boyd, has been accepted into George Washington University Law School, the #1 rated school for her chosen field of International Law. While we will miss her, we are all thrilled for Bridgette and very proud that one of our Interns has seen her dreams come true.
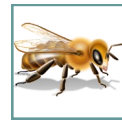
But we also had two of our long-time Managers, Bonnie & Rich Lynch, announce their retirement after 33 years at WVNET. We wish them well in their retirement but they both leave big shoes to fill.

Thanks to the incredible work of Dr. Mary Stewart and our Media Services Group, WVNET's MOOC on SDN-OPS has been an unqualified success. We have had students from all over the world log in and register for this Massively Open Online Course. Our employees have learned a lot about how to put on a successful MOOC and they look forward to helping our West Virginia colleges and K12 schools to offer their own MOOCs.

Finally, under the leadership of Dana Keith with the extraordinary assistance of Russell McCormack, WVNET has taken Analytics to a new level. Not only have they improved the P20 database and made it much more useful, they have begun planning to build a statewide higher ed database under recent Senate Bill 444. This will allow educational policy makers to make data-driven decisions not just "best guesses". The Analytics Group has recently begun working with Powered Analytics to utilize predictive tools to mine even more information from our data. The Analytics Group hope to offer Institutional Research Services to our colleges, universities and CTCs going forward.

And here I thought the song said, "Summertime, and the livin' is easy...." Not at WVNET this summer!

Speaking of summertime, that 'buzz' you hear is all about an article by WVNET Director Dan O'Hanlon (*a beekeeper and retired Judge living in West Virginia*) titled *"History Project—Appalachian Beekeeping—An Exhibit, Pollinator Garden and Bees"* featured in the May 2013 issue of *BEE CULTURE* magazine. Check it out here: http://sample.beeculture.com/Vizion5/viewer.aspx?issueID=16&pageID=46   Many thousands of schoolchildren each year will learn about bees and beekeeping thanks to a living bee exhibit at Heritage Farm Museum in West Virginia. Heritage Farm Museum was established more than 30 years ago to preserve the farming heritage of Appalachia. Check out Heritage Farm Museum here: www.heritagefarmmuseum.com
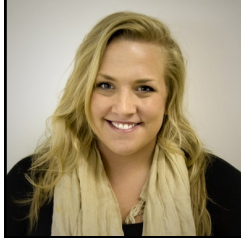
WV Higher Education Technology Conference 2013 (WVHETC 2013) —-

Make yourself a post-it note for the October 28 and 29, 2013, West Virginia Higher Education Technology Conference to be held at The Waterfront Place Hotel and Morgantown Event Center in Morgantown, West Virginia. Two hundred or more attendees will participate in the return of this important higher education conference. Featuring numerous concurrent sessions, conference goers are sure to find several sessions that meet their needs, as well as gain valuable insight into the latest and greatest products from technology vendors showcasing what's available in today's business market.

W VNET has three new graduates in its midst!! Bridgette Boyd, Josh Friend and Aaron Daniels graduated in May from West Virginia University.

Bridgette completed her Bachelor's Degree in political science and will soon be enrolling at the George Washington University Law School in Washington, DC.

Josh finished his Bachelor's Degree in communication studies. Upon graduation, Josh became a full time Web Developer at WVNET where he has been interning his senior year.

Aaron earned his Bachelor's Degree in computer science. His first day as a full time Systems Programmer at WVNET was June 3.

In April 2013, WVNET's Dianne Sisler was awarded a *Certificate of Appreciation from WVASFAA in recognition of 25 years of outstanding contributions to students and the financial aid community.*

W V N E T   T R A I N I N G   S C H E D U L E
A R G O S   C L A S S E S

Class 2: **Report Writer - June 25, 26, 27, 2013. Hosted at WVUP in Parkersburg.**
Intermediate users who use pre-built DataBlocks to build a variety of reports (should be comfortable learning new software tools). A report is simply a design structure, allowing a report writer to decide how they're going to display the data returned by the report query.

Class 3: **Report Writer - July 16, 17, 18, 2013. Hosted at SWVCTC in Logan.**
Intermediate users who use pre-built DataBlocks to build a variety of reports (should be comfortable learning new software tools). A report is simply a design structure, allowing a report writer to decide how they're going to display the data returned by the report query.

The above sessions are limited to a maximum of 30 participants each session. Once we hit this limit, institutions will be notified and will be given the option to participate on a different date, if necessary.

![West Virginia NETWORK — Enhancing Education through Technology]

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To the Help Desk at WVNET:

For more than 11 years, you have provided me with top-notch dial up Internet Provider Service. As a retired WVU faculty and staff member, I've considered myself privileged to have this service.

A Help Desk employee went to great effort to set up the service, and through the years, I have called the help desk more than a few times. Usually the problem was quickly solved, and always a pleasant resident "just across town" did the "fixing." Occasionally, when the problem was complex, someone worked hard to solve it and kept me in the loop until it was solved. Always, it was solved.

Because photographs are difficult now to receive and video is nearly impossible to view, it is time for me to turn to DSL or a higher speed service.

I feel like Linus is parting with his security blanket. But it is time for me to say good bye. However, yesterday morning, I learned that for a smaller monthly fee, I can still use the e-mail, if not the Internet connection service, at least until a new e-mail address is securely in place, and I have time to notify correspondents of an address change.

Even now, as I depart from WVNET, this continuing partial service and consideration adds to my appreciation of many years of expert help and advice.

Many thanks!

Mary Lucille DeBerry
Former WWVU-TV (WNPB-TV) Producer
And former WVU Instructor of Speech

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Fran:

I love your newsletter. I finally get to see pictures of people I have talked to forever. THANKS; you are doing a great job.

Karen Martin, Administrative Assistant Senior, WVHEPC

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