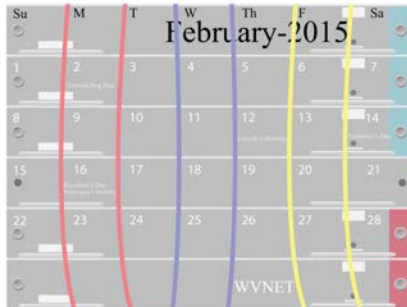
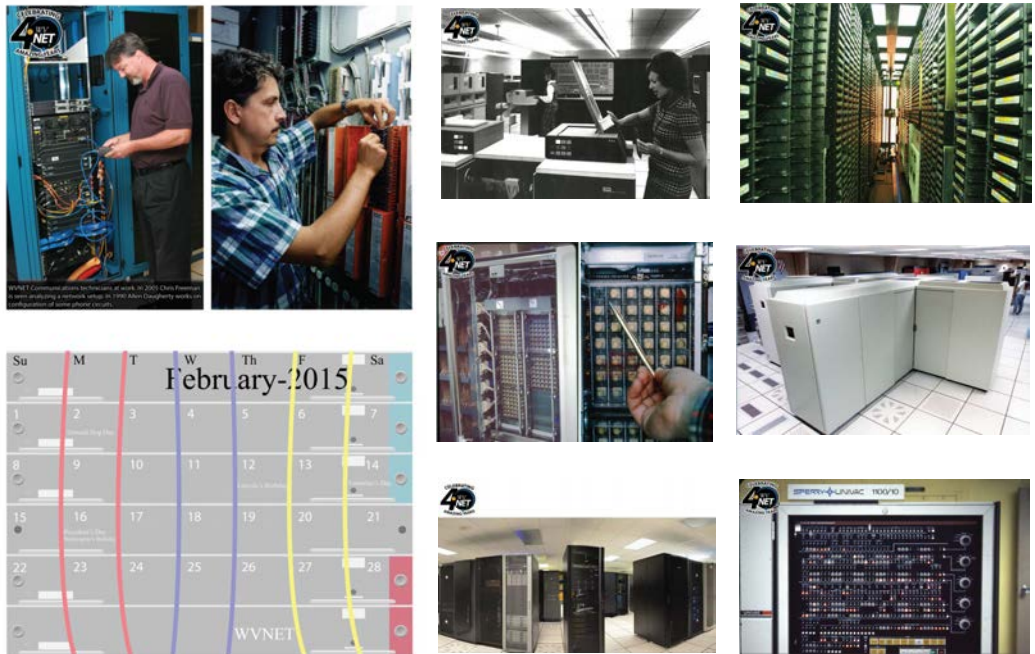


NETWORKING 101

WEST VIRGINIA NETWORK (WVNET)

WVNET ~ Celebrating 40 Amazing Years

WVNET is celebrating its 40th year of technological innovation! From the mainframes of the 70's to the complex networked systems of today, WVNET has been the leader in providing modern technology at affordable prices to West Virginia education. Technology has come a long way in 40 years, and WVNET has had an amazing journey along with it. This year's *WVNET 2015 40th Anniversary Calendar* presents a selection of photos from WVNET's colorful history, showing glimpses of our people and computer systems. We hope you will enjoy this calendar throughout 2015, as WVNET continues on our mission of enhancing education through technology in West Virginia.



An online version of the calendar is available at: <http://www.wvnet.edu/40th-calendar> and/or a PDF version here: http://www.wvnet.edu/images/Calendar/Calendar_2015.pdf

Also, a limited supply of the hardcopy calendar is still available. To get your copy, email your USPS address to: newslettereditor@wvnet.edu

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WVNET PRESENTS AT HIGHER ED DAY



Verne Britton discusses WVNET's mission with WV Secretary of State Natalie Tennant.

On January 27, a WVNET team exhibited some of our services for Higher Education Day at the Legislature held at the State Capitol in Charleston, WV. Along with 33 other higher education entities, WVNET gave attendees a taste of what we are about using a display, a slideshow and lots of human interaction. We were delighted to meet with people from many of the institutions who work with us to make higher education better and

more cost effective. While members of state government and the general public toured the displays and learned more about the institutions represented, it was also a great opportunity for networking and camaraderie among exhibitors.



Karen Saffron, Barbara Long and Mary Stewart meet with attendees at the WVNET exhibit.

WV Statewide Technology Conference 2015

Waterfront Place Hotel & Morgantown Event Center
Morgantown, WV - July 21-23, 2015



Travis Allen of iSchool to be Keynote Speaker at WVSTC 2015 — iSchool Initiative (iSi) was founded by Travis Allen and a group of student activists in 2009. They first introduced the students-teaching -teachers approach to professional development to share a new perspective with teachers and administrators. Today, many of these educators share their vision for education reform and work as part of the iSi team. Their professional development has been so successful that demand for the company's expertise increased and iSi expanded to fully achieve its original vision. Training is now just one part of the technology integration solutions they offer to schools and districts. They handle every aspect of integration to make mobile device initiatives a successful and cost-effective alternative to traditional learning tools. They work with district leadership to assess the needs of schools, build custom technology plans, provide the key components, and support the initiative through comprehensive training. Travis Allen will be the Opening Keynote Speaker for the 2015 WVSTC on July 21. He and his team will provide pre-conference sessions on Monday, July 20, 2015. You can learn more about Travis and the iSchool Initiative here: <http://youtu.be/fyE0gx9jhiA>

FROM THE DIRECTOR

We are surrounded these days by lots of change. It seems every day something happens that changes how we do things. But, as I said when I first arrived at WVNET, technology by definition means change. Things in the world of technology change much faster than other sectors of our economy. So we usually just take change in stride.



But recently there have been changes in the way we do everything. And changes in our reporting structure. At first we struggled a bit to adjust. But, in the end, we figured it out and adapted. Change is our reality just like it's your reality. None of us can avoid it. So we just need to learn to embrace it and use it to our advantage.

WVNET has a 40 year history of that kind of creative adaptation to changes. This time will be no different. We will continue to work and adapt so we can bring you the very best that technology has to offer.

CUSTOMER SATISFACTION SURVEY And this month's winner is...



Even though we are in the midst of winter, WVNET is here for our customers no matter the weather! Every day and night, including holidays, WVNET is providing service to the State of West Virginia. In this month's customer survey winner, we highlight an Office of Technology (WVOT) customer for whom WVNET provides support for after hours.

WVNET would like to recognize *Roberta Evans, Correctional Officer for Tygart Valley Regional Jail*. Roberta had a locked password account into the WVOT Active Directory, and was unable to work because of it. One of the services we provide for the WVOT is an after hours Help Desk, giving them in essence 24/7 coverage. This is contracted work between the WVOT and WVNET who share a close working relationship in serving the public employees of West Virginia.

When Roberta called into *NOC Operator Christopher Seckman*, he was able to unlock her account within a couple of minutes and get her back to work. Roberta said of her experience: *"Your tech was awesome. He had my problem fixed and I was back on track in just a few minutes."* Thank you, Roberta. We take our commitment to our customers seriously, whether it be those directly linked to us, or those with an outside association. All issues are treated with the utmost of attention. As always, at the end of every month, we draw a winner and contact them by email and share items of our appreciation. Please complete the customer satisfaction survey within the incident email of any interaction that you have had with us. All comments are taken seriously and help to improve what we do on a daily basis. Thank you again, Roberta, and thanks again to all our customers who continue to shape and improve WVNET. *(Guest article by Booker Walton, III, Customer Resource Specialist, pictured.)*



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 Morgantown, West Virginia
 October 26-27, 2015

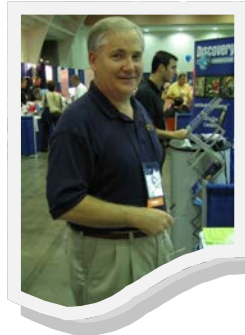


PERSONNEL NEWS



Veteran WVNETer Doug Saunders "Picks Himself" for Retirement Morgantown, WV—Doug Saunders was an employee at WVNET for 30 years. Most recently, he worked as a systems programmer supporting email systems and Listserv discussion lists. Doug elected to retire from WVNET at the end of January 2015 and is now enjoying a life filled with golf, guitar and square dancing (Doug is an expert square dance caller). *WVNET thanks Doug for his many years of service and wishes him a wonderful retirement!*

Help Desk Technician Cory Morrison has accepted a position as Instructional Designer in the WVNET Media Services Group. Cory has an extensive background supporting Blackboard and other Learning Management Systems, and doing System Administration in the private sector. Cory will be working with WVNET's Blackboard systems and their users. *Welcome, Cory!*



Fond Memories of Chet Cook

Earlier this month, we were shattered to learn that our wonderful friend Chet Cook had passed away. Chet was a long-time correspondent and ally of WVNET who worked with us on numerous initiatives, especially our West Virginia Higher Education Technology Conferences. Chet worked at WVU for more than 30 years while also serving 32 years in the U.S. military. He had a solid character and a great sense of humor, and we always enjoyed spending time with him. We will sadly miss you, Chet, and we thank you for being a part of our lives.

