

NETWORKING 101

WEST VIRGINIA NETWORK (WVNET)

WVSTC 2015



The eleventh annual **West Virginia Statewide Technology Conference (WVSTC) 2015** will be held July 21-23, 2015 at The Waterfront Place Hotel and Morgantown Event Center in Morgantown, West Virginia. Registration is open for attendees and exhibitors. Over **130 concurrent sessions** covering a wide range of topics will be presented. New this year, **lunch** will be provided for **ALL** conference attendees at the conference kick-off at 11:30am on Tuesday, July 21, with the opening of the Exhibitor Area. Opening keynote is **Travis Allen from iSchool** on Tuesday, July 21, at 1:00pm. The Social Event is Tuesday, July 21, from 5:30-10:30pm with a **WV Black Bears Baseball Game** at the new **Monongalia County Ballpark**. Closing keynote is **Hall Davidson from Discovery Ed** on Thursday, July 23 at 11:30am. WVSTC 2015 pre-conference sessions on July 20 and 21 are filling up quickly. To register, view sessions and times, please visit the conference website at wvstc.com

Becoming A Lifelong Learner

Opening Keynote—Tuesday, July 21st—1:00 PM <http://www.isitravis.com/>

Take a journey with college student, Travis Allen, and learn what it means to be a lifelong learner. This concept has an entirely new definition in today's Information Age and it requires us to create new skills while at the same time, embracing our inner student.

Discover how schools, teachers, and the students themselves unintentionally obstruct their own path for the best possible education. And, most importantly, learn how to cultivate the right environment to break past these barriers.



The Great Unforeseen Consequences of the Digital Transformation

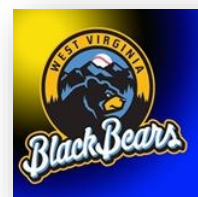
Closing Luncheon Keynote—Thursday, July 23—11:30 AM

<http://www.discoveryeducation.com/what-we-offer/professional-development/speakers-bureau/hall-davidson.cfm>

Going digital has fantastic, unintended consequences for learning. New digital 'techbooks' arrive by tablet, computer and phone. They have cloud-based media DNA: differentiated, personalized, updatable and media rich.

These inevitable smarter 'books' have profound implications. When the textbook goes digital, the whole game changes. It becomes its own backpack with a camera, sensors, encyclopedias, and much more. Much like the old textbook, core resources remain the teacher's friend while their augmented realities, embedded codes, and mobile media create deep and immediate connections to learning for students.

Note: New this year, Non-Degree Graduate Credits at Concord University.



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It's Time (but not too late to register) for WV Statewide Technology Conference 2015 (July 21-23, 2015) From The Director 1 2

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FROM THE DIRECTOR

Every seven years, the Legislature does a Performance Audit of each state agency. This year was WVNET's turn and Keith Brown came up from Charleston. The emphasis of this review was physical and cyber security of the data stored in WVNET's data centers. Anyone who reads the news knows that keeping data safe from spies and hackers is a huge undertaking, but WVNET is committed to doing just that.



Keith had sent several detailed questions in advance seeking answers and documentation. As we always do in such situations, WVNET quickly assembled a team of experts in each area requested. We met several times, divided up the tasks to the appropriate person, and worked through several drafts until we were satisfied. We sent it to Keith well ahead of his visit so he would have time to review it.

On the day of his visit, we all assembled along with Matt Turner of the HEPC to show him our data center and answer any follow up questions. Keith did a great job getting the answers he needed for his report. He was extremely thorough and even went up on the roof of our data center!

All in all we are very proud of the work we do to protect your data. Keith's report to the Legislature will no doubt bear that out. But it was also very useful for us to take a close look at all the things that we do to keep things safe and secure.

Thanks to Keith, Matt and all the people at WVNET who did their usual splendid job.

CUSTOMER SATISFACTION SURVEY And this month's winner is...

Last month, I commented that school's out for the summer. However, with all of this rain, I don't know that anyone thinks summer has truly arrived yet. It still feels like a rainy spring. Despite this, no matter the weather, the WVNET Help Desk is available every hour of every day to make sure that you are getting the help you need.



Each month, WVNET recognizes a customer who took the time to complete our Customer Satisfaction Survey to let us know how we are doing. We thank everyone who takes that extra few minutes to give us advice, kudos, or criticisms that can improve our service.

This month we would like to congratulate our winner *Lesla Thacker from Bateman Hospital*. Lesa called in shortly before 11pm one evening needing help getting into her locked-out system. WVNET works with the Office of Technology in Charleston, in a cooperative MOU Agreement, to provide this after-hours service for public employees across the State.

Lesla worked with a long-time employee of the network Barry Gregg. She remarked, *"The gentleman was exceptionally courteous and polite."* Barry has been with WVNET almost 30 years, and his expertise at his job and organizational knowledge given his experience is invaluable on the Operations staff. Every call he takes he makes sure the customer feels like their problem is his most important priority in that moment.

As always, at the end of each month, we will draw a winner, contact them by email and then send WVNET memorabilia in appreciation. Please complete our survey by looking within the incident email of any interaction that you have had with us. All comments are taken seriously, and help to improve what we do on a daily basis.

Thank you, Lesla, and thanks again to all our customers who continue to shape and improve WVNET. *(Guest article by Booker Walton, III, Customer Resource Specialist, pictured.)*

APPLICATIONS CORNER
By Dana Keith

In this monthly feature, Dana Keith, Manager of Administrative Applications highlights projects and solutions offered by the WVNET Applications Group. Today we look at: reporting tools, an integrated address verification solution and the West Virginia Association for Institutional Research (WVAIR).



Get reliable answers every time with Argos Reporting

Everyone loves a good shortcut to save time and make things more efficient, and when it comes to a complex system like Banner® by Ellucian, sometimes we need all the help we can get. That's where Argos: Enterprise Reporting Solution comes in. Evisions Argos reporting tool draws data seamlessly from Banner and allows users to create advanced dashboards with interactive charts and data cubes from simple ad hoc queries. That means they are not working with information that has been cobbled together, so they can feel confident that the data is reliable and ready for analysis.

Since partnering with Evisions in 2012, the Argos Enterprise Reporting Solution hosted at WVNET has been rolled out to over 14 institutions within the state. We are very pleased with how Argos has been embraced by West Virginia Higher Education Institutions.

Building a Data-Driven Culture with Argos

At WVNET, we believe in the power of collaboration. Since the implementation of this reporting tool, we have hosted numerous training workshops to provide the opportunity for open and innovate exchange of ideas among our Argos community. These workshops provide a cost-effective training option for the Argos community to stay up-to-date on the latest functionality so they can use the solution to its fullest capacity. Watch this newsletter for dates and times of future workshops.

Oracle Application Express (APEX)

We are excited about the Oracle-based reporting tool that we have deployed for West Liberty University - Oracle's Application Express (APEX). Oracle APEX enables you to design, develop and deploy beautiful, responsive, database-driven applications using only your web browser. If you are interested in having this product hosted at WVNET, please contact me for details and pricing.

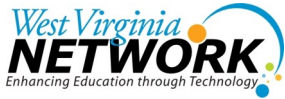
Fast and Easy Solution for Address Verification

Having faulty mailing data is like having a computer virus. Once you get a bad address in your file, you may never realize the damage being done until it's too late, if you find out at all. You inadvertently end up paying for undeliverable mail without always knowing it. Plus, staying in touch with new graduates is not an easy task, let alone finding lost alumni. The process often consumes valuable hours that could otherwise be spent fundraising.

To help you manage address information, WVNET offers an address cleansing solution for institutions to insure postal service compliance. This solution allows you to track your graduates (alumni) and donors via its postal forwarding address feature. What an easy way to bolster your marketing efforts while saving resources! Ready to get started? Contact us for pricing information.

WVAIR - Wonderful Partnership

The West Virginia Association for Institutional Research (WVAIR) is the professional organization supporting institutional research, planning, assessment, and policy analysis in WV Institutions of higher education. WVNET is proud to a member of this organization, and we also host its website. Our active participation in this higher education association (and others) allows us to share your thoughts and ideas for new joint initiatives. We welcome your thoughts and comments.



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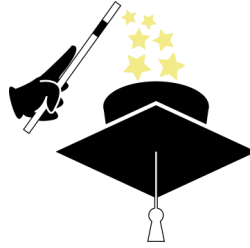
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WVHETC 2015

West Virginia Higher Education Technology Conference 2015 "Technology in Education: Revealing the Magic" will be held at The Waterfront Place Hotel and Morgantown Event Center in Morgantown, West Virginia, on October 26-27, 2015. Registration opens on August 3, 2015. Please visit: wvhetc.com for conference updates.

WVNET ATTENDS WV ASSOCIATION OF SCHOOL FACILITY ADMINISTRATORS' CONFERENCE



WVNET attended the West Virginia Association of School Facility Administrators Conference at the Morgantown Event Center on July 13-14. This conference was attended by facilities managers, maintenance workers and other K-12 school personnel from all around West Virginia. More than 90 exhibitors displayed products related to school facilities and maintenance. WVNET employees Mike Karolchik (pictured upper

left) and Justin Robinson (pictured lower right, second on left) manned a booth promoting WVNET. In particular, they showed people the many advantages of WVNET's work order management system called OZ. Numerous West Virginia schools and universities use OZ to organize their maintenance, facilities management and IT work. Mike and Justin enjoyed meeting and talking with school representatives and learning how we can help them.



MEANWHILE IN BARBOURSVILLE...

Judge Dan O'Hanlon swears into office new Mayor Chris Tatum (Barboursville, WV) on June 13, 2015. Tatum is the first new mayor of Barboursville in 14 years.

(Photo courtesy of The Herald-Dispatch / 2015)