

VIRUS and SPAM FILTERING

Virus and SPAM filtering (<200 accounts)	\$1,000 per year
Virus and SPAM filtering (200 – 8000 accounts)	\$1,500 per year plus \$1.00 per account per year
Virus and SPAM filtering (> 8000 accounts)	Negotiable

Please see wvnet.edu/services/virus-spam-filtering for more details.

INTERNET ACCESS and EMAIL

Statewide Internet Communications links:

Internet Access Fee	\$4.89/mb/month
Public IP addresses	\$3.00/month/address

POP Email Account \$2.00/month/account
 Includes virus and spam filtering (for employees of state entities only).

LISTSERV®

WVNET is proud to provide LISTSERV® service, the industry standard email list management software. This takes the hassle out of your email communication by managing all of your subscriptions, sign-offs, and bounces with email best practices. Management can be done from a web browser or by issuing commands directly to the list through email, for both list owners and subscribers. WVNET also provides documentation and additional support through our OZ ticketing system, our Network Operation Center staff, and LISTSERV® administration staff for those difficult to resolve issues.

The pricing structure below is for each separate listserv®: Initial Setup Fee: \$25 (One Time)

<u>Subscribers:</u>	<u>Cost (per year):</u>
<100	Free
100-500	\$25
501-1000	\$50
1001-2500	\$75
2501-5000	\$100
>5000	\$150

If you would like to create a LISTSERV® list or if you have any questions, please contact our Network Operation Center (NOC) at 304-293-5192 x 248 or wvn-operations-1@listserv.wvnet.edu.

OZ PROBLEM MANAGEMENT

OZ Tracking can help create and manage documents that describe every piece of work at your organization from first report to completion.

Institution setup: \$600

<u>No. of Supporter Seats</u>	<u>Monthly Fee</u>
1-5	\$100.00
6-15	\$150.00
16-25	\$200.00
26-50	\$250.00
51-99	\$300.00
>100	\$300 + \$2.00 / supporters over 100.

Please see wvnet.edu/solutions/#oz for more information. Then select the link “About OZ” for more details.

BACKUP SERVICES

Tivoli Storage Management Remote Backups:

Minimum Monthly Charge	\$15 per Month
Per GB	\$.25 per Month

Please see <http://wvnet.edu/services/remote-backups> for more information.

AUDIO and/or WEB CONFERENCING

Audio Conferencing	.06/minute
Web Conferencing	.14/minute

Please contact the WVNET help desk at 1-800-253-1558 for more information and to set up an account.

APPLICATION SOLUTIONS

GATEKEEPER

- Gatekeeper is an easy way to enroll students to be identified by fingerprint. A quick swipe on a scanner will check a student in or out.
- Your data is safe as Gatekeeper data is retained indefinitely and protected by our backup and disaster recovery procedures.
- You can set up multiple user roles so you can set privileges to the level required by each person. Roles include view only, check in/check out, or administrative access

For information on pricing, please contact us at (304) 293-5192

PLAD (Professional Learning and Development)

PLAD helps take the paperwork out of tracking training hours. Our simple and effective interface ensures that teachers and staff can quickly enter their training hours, and administrators can audit and approve training with ease.

The cost for PLAD is \$2,040/year. Please contact us (304) 293-5192 for more details

PSTachio

PSTachio is a web application to track regional Public Service Training classes. You would be able to perform the following:

- Track students, instructors, and other users, class enrollment and completion all on one site
- Provide reports on a particular class, student, or instructor; an example would be a summary report showing enrollment numbers by department
- Create certificates and CPR cards for students to mark their success

For information on pricing, please contact us at (304) 293-5192

WEB HOSTING

Web hosting fees listed below include:

- Unlimited disk space (subject to Acceptable Use Policy)
- FTP access
- 24/7 Helpdesk
- Daily backups
- Plug In Updates (WordPress sites only)

Single site:

Bronze:

- \$25/month for web hosting (billed quarterly)
- No migration assistance from WVNET
- default blank WordPress site available upon request

Silver:

- \$25/month for web hosting (billed quarterly)
- \$100 one-time fee for WVNET to migrate current site as is (applies to WordPress and staticHTML sites)

Gold:

- \$25/month for web hosting (billed quarterly)
- \$500 one-time fee for WVNET to migrate current site and convert to WordPress (up to tenpages, for a larger site migration please request a custom quote)

Multiple sites:

- \$30/month for web hosting plus (billed quarterly)
- WordPress multisite capabilities with support for up to 10 subsites in a single instance
- Additional subsites available in 10 subsite increments for an additional \$5/month (subject to limitations)
- Pricing for conversion and/or migration services available upon request

Additional services WVNET can provide:

- \$85/hour for website support (library will be billed monthly if support is provided during that month; there is no monthly charge if no support was provided)
- \$1,600 annual fee for 25 hours of annual support; billed quarterly in addition to web hosting fees
- ADA compliance audit at \$100/page
- Domain name registration and management based on current market price (see page 5)
- Website redesign with custom quote based on site requirements (see page 6)
- Website redirection for Top Level Domains: \$2/month

WEB HOSTING (cont.)

Website Add-Ons

Americans with Disabilities Act (Section 508) Compliance Audit:

\$100 per web page. This includes analysis of your site, a detailed description of problems, and assistance with bringing the site into compliance.

Extended Web Site Maintenance Contract:

In addition, if you love our support but don't need the hosting, WVNET can provide 24/7 support for your website, even if you don't host it with us. The cost of this service is negotiated based on our assessment of the time and effort required to provide this service. Call (304)293-5192 today for a quote.

Domain Name Procurement and Management

WVNET can acquire and manage domain names. We obtain domain names and handle the setup and management in a DNS server, connecting your domain name with web, email and other services. Once it is in place, we can help you to keep your domain name renewed each year and make changes as needed.

Prices for domain names vary, but on average:

- .gov domains - \$400/year
- .edu domains - \$77/year
- .com, .org, .net, etc. domains - typically \$20 or less per year

.gov and .edu domains require documentation to verify your eligibility.

For non .gov / .edu domain names we acquire, there is a \$50 one-time surcharge.

For .gov / .edu domain names, we charge our standard consulting rate for setup.

If we manage the domain for you, there is a \$25 management fee plus domain name renewal cost for each subsequent year.

WVNET WEBSITE DESIGN OPTIONS

With our dedicated team of full-time developers and designers, West Virginia Network ("WVNET") can bring your unique vision to life on the web. Whether you want to convert your current site to the world's most popular Content Management System – WordPress – or you want us to build you a one-of-a-kind custom site from the ground up, our team will work tirelessly to reach all of your project goals.

Utilizing the expertise of our talented Web Team, WVNET will take advantage of cutting-edge design trends and incorporate industry-standard best practices to create an online presence of which you can be proud. WVNET's team can also incorporate custom scripts and advanced backend code to increase functionality and maximize site performance, all of which will drive more traffic to your site and encourage your visitors to return time and again.

All of our sites are fully responsive, meaning that they automatically adjust to display properly on any size device from a wide-screen display down to a mobile phone. This will not only improve the aesthetics of the site for all who visit, it will increase traffic by making it accessible no matter the device.

Want a fresh, new, eye-catching logo for your business or institution? Let our creative team design you a custom logo that will translate easily across all media, using vector graphics that will scale from business cards to billboards without losing clarity.

With competitive prices and 24/7 support, stop stressing and let WVNET make your next website.

Contact us today and let's get started!

	Features	Prices
Clone an Existing Site into WordPress*	up to 5 pages	\$500
	up to 10 pages	\$1250
	up to 25 pages	\$2250
	more than 25 pages	Call for quote
Custom Website Design*		\$1000 and up
	removal of WVNET branding	+ \$150
Custom Logo	w/ attribution	\$1000
	unrestricted use	\$1500

* does not include hosting; please refer to our Web Hosting rates for details.

CO-LOCATION and HOSTING SERVICES

*For all co-location and hosting services listed below (except Banner Hosting), there will be a one-time set up of \$500

Co-located Non-WVNET Servers:

Large Systems (i.e., stand alone Unix Systems)
Electricity, UPS, Space, basic support, 1mb bandwidth \$25 Sq Ft/Month

Small Systems (i.e., Windows or Linux Servers)
Installed in WVNET Rack Space

Rack mounted PC \$400/Year for each 1U

Systems and Operational Support for Co-located Servers:

Includes operating system and application installation and maintenance, backups, 24-hr operational support. Co-location charge (above) also required.

Large Systems costs based on resources required

Small Systems (Windows or Linux) \$1000/year

Linux Server Hosting (WVNET Equipment) costs based on resources required

Application Hosting (WVNET Equipment) costs based on resources required

Virtual Machines minimum cost is \$53.12/month/vm

The minimum cost includes 1 CPU, 1gb ram and 50gb of storage. However, the cost will vary based on the number of CPUs, how many GBs of memory and how many GBs of storage requested (see the table on page 18 of this document). These costs do not include operating system and additional software license costs that may be required.

Banner Database Hosting \$77,988 (includes support services)

Includes hardware, DBA and systems support, backups, software installation and maintenance, and web forms for standard licensed modules. If not a standard licensed module, additional charges will apply. Call to discuss requirements and pricing.

CONSULTING

Consulting Costs per Hour

(Pricing will vary based on the resources required, time involved and the complexity of the task; final price will be agreed upon before work commences)

Banner Application Support	\$85.00 - \$170
Database Support	\$85.00 - \$170
Functional Consulting	\$85.00 - \$170
Network Support	\$85.00 - \$170
Programming Development	\$85.00 - \$170
Systems Support	\$85.00 - \$170

Consulting services can cover needs like installation, troubleshooting, performance analysis, development, reporting, and other services as arranged.

Support for Linux-related issues arising when OS installation is done by campus staff will be billed at the normal systems consulting rates.

TRAINING

Training Costs includes preparation time, instructional time, and materials when presented by WVNET staff members. *Training by outside professionals will be at best negotiated market rates.*

WV Higher Education Institutions or Central Office:

- \$1000/day for up to 10 people, (\$100.00 per additional person not to exceed 15)

State Agencies, Non-Profit Agencies, or WVNET Partners:

- \$1250/day for up to 10 people (\$125.00 per additional person not to exceed 15)

Travel Costs: Additional costs will be reimbursed to WVNET for mileage, meals and lodging. These costs will not exceed current state limits for consulting and training.

OTHER SERVICES

SAN Storage	\$2400/year per tb
SAN Storage Replication	additional \$2400/year per tb
Backup of SAN Storage	\$600/year per tb
Online Storage	\$10/month for every 50gb

- requires other hosted or co-located service at WVNET
- MUST be purchased in 50gb increments

VIRTUAL MACHINE PRICING MATRIX

vCPUs	Storage (GB)	vRAM (GB)	Price/month	Price/year
1	50	1	\$53.12	\$637.42
		2	54.75	656.98
		4	58.01	696.09
		8	64.53	774.32
2	100	2	106.24	1,274.84
		4	109.50	1,313.96
		8	116.02	1,392.19
		12	122.53	1,470.42
4	200	4	212.47	2,549.68
		8	218.99	2,627.91
		16	232.03	2,784.37
		32	258.11	3,097.30
8	200	8	385.88	4,630.61
		16	398.92	4,787.07
		32	425.00	5,100.00
		48	451.08	5,412.92

MORE INFORMATION

Please contact Philip Snitz (psnitz@staff.wvnet.edu or 304-293-5192 x 258) to discuss services not shown in this document.