[WVOT Planned Power Outage](#)

April 2, 2024

April 5, 2024 beginning at 6:00 PM

UPDATE 04/05/2024 at 10:00 PM: WVOT has completed the physical UPS installation. Network connectivity has been restored and additional agency services are continuing to come back online.

*** **Update Reminder from the WV Office of Technology 04/05/2024 at 07:00 AM:** *Just reminding everyone of the UPS Cutover this evening. As noted below, please shut down your equipment at 5:00PM today. OT will begin shutting down its equipment at 5:30PM. Power will be completely shut off in building 6 and the vault at 7 PM. We will send a communication when power is restored. Once this happens we urge everyone to bring any resources that need to be brought up and test applications etc.****

WVNET has received the following notification from the WV Office of Technology regarding power to Building 6 of the Capitol Complex in Charleston WV. The proposed scheduled maintenance will cause a complete loss of power and will affect all equipment located at this facility. This location provides internet access for customers in the southern part of the state. We will have staff on hand during this procedure to ensure downtime is kept to a minimum. Please continue to check our site and social media for additonal updates as they become available.

The West Virginia Office of Technology advises its IT Contacts and Data Center Cardholders that on Friday, April 5th, 2024 there will be a scheduled power outage of the WVOT data centers beginning at 7:00 PM. We anticipate the downtime to last approximately 2-3 hours. During this period, all services hosted in our data centers will be temporarily unavailable.

The scheduled downtime is required to install a temporary Uninterruptible Power Supply (UPS) system. To carry out this installation safely and efficiently, we must power down the data center.

We need your help to ensure servers and IT resources are shut down gracefully. Agency Service Owners and Application Administrators should shut down agency-managed servers located in Building #6 on Friday, April 5th, 2024 beginning at 5:00PM. WVOT Staff will begin shutting down WVOT-controlled and Enterprise-wide applications beginning at 5:30PM.

Power will be completely shut off in the Building 6 Data Center and Vault at 7:00PM.

Once the UPS installation is complete and power is restored, the WVOT advises all agencies to thoroughly test their applications to ensure they are functioning as expected. If applications are not functioning as expected, please contact the **WVOT Service Desk at 304-558-9966** *to have the issue assigned to a technician.*

We understand the impact of this data center power outage and assure you that we are working diligently to minimize the impact on IT operations. Thank you for your understanding and cooperation.